



Media Server Operator

Overview

MeyerPro Inc. is one of the foremost providers of audio-visual services and broadcast solutions in corporate, entertainment and live events. The company has been bringing industry leading creativity, experience, and technology to the Pacific Northwest since 1984 and has continued to expand at an accelerated rate, servicing clients across multiple states and abroad.

The Media Server Operator is a multi-faceted, full-time position located in greater Seattle area. The position requires an extensive knowledge of Disguise and Unreal Engine operating platforms, as these are utilized heavily on our jobs. Employee will maintain the studio/facility according to the standards set forth by the Company. All candidates must be able to provide excellent customer service both internally and externally. Employees are expected to perform all of their duties and responsibilities in accordance with this policy at all times.

Responsibilities

- Operate & maintain media servers & associated equipment/software (ie. Disguise, Unreal, Notch, GrandMA)
- Communicate with account managers to ensure all technical options, equipment and labor related to the production are correct
- Meetings and phone calls with internal and external staff and clients regarding upcoming events
- Work with and communicate respectfully the needs and procedures with internal and external staff
- Work with shop staff to prep and quality-control equipment for upcoming shows
- As needed, coordinate the workload within department and act as on-site lead
- Maintain, configure, and repair equipment; or facilitate RMA process
- Participate in the loading and unloading of equipment from delivery vehicles
- Participates in set-up, operation and break-down of equipment for events

Qualifications

- Minimum of 5 years of experience in comparable role(s)
- High School Diploma or its' equivalent
- Trade show, technical school, or post High School training in an appropriate field may be substituted in whole or in part for the experience requirement above
- Strong customer service with ability to self-manage
- Excellent understanding of equipment and software as well as strong networking skills
- Proven ability to quickly identify and troubleshoot problems
- Excellent oral and written communication skills with the ability to maintain a high degree of professionalism in pressure situations
- Working knowledge of common computer productivity tools, such as Microsoft Office and Adobe Suite
- Must maintain a professional appearance
- Valid driver's license
- Physical condition commensurate with the demands of the position; must be able to lift and carry 50 lbs.
- Any new hire for this position must be vaccinated for COVID-19 by their start date

Benefits

- Premium Medical Insurance
- Premium Dental Insurance
- Annual Vacation Pay
- Sick Pay
- 7 paid Holidays per year
- 401 K eligibility after 1 year of service: MeyerPro Inc.

MeyerPro Inc. is an Equal Opportunity Employer. Please send a resume and cover letter to jobs@meyerproinc.com.